

Privacy Policy

Updated Marc 22, 2018

RampUP (“Axel”, “RampUP” or the “Company”) is committed to protecting the privacy of individuals who visit the Company’s Web sites (“Visitors”), individuals who register to use the Services as defined below (“Customers”), and individuals who register to attend the Company’s corporate events (“Attendees”). This Privacy Notice describes Axel’s privacy practices as they pertain to the use of the Company’s Web sites and the related applications, services, or events offered by or related to Axel, (together the “Services”). In this Notice, the terms “we”, “us”, or “our” refer to Axel.

1. Overview

Axel is a business software solution that simplifies and automates the onboarding of new users on chat services.

2. Websites and Services Covered

This privacy notice applies to the web sites and services that link to this privacy Notice, including rampupbot.com and all sub domains and the Axel app installable through Slack (referred to as « the App » or « the Product »)

3. Information We Collect

Account Information

When you create an account on the App, we collect and store information about you including, your name and email address. We use this information to setup your account, and to allow administration and communication with you regarding your account. We may also use your email address to send you updates and to provide services to you in connection with the Axel product or related services, as well as reach out for feedback. This information may be edited or removed by contacting Axel at hello@rampupbot.com

Product Usage

Once you are logged in to use the Product, we collect and store information that you submit through it, for your use of the Product and for your disclosure to other users in your organization as part of the Product (“Purpose”). You acknowledge and agree we may collect and disclose

Personal Information to facilitate the Purpose. While in some cases you can make certain information private, most information is public by default to other users inside your company using the Product. Any Personal Information that is provided to us is stored securely, and used and disclosed only in accordance with this Notice and the Busybot Terms and Conditions. Axel is not responsible for the information you disclose while using the Product.

Your Slack Team Information

When you login to the Product, we collect and store information about your Slack team, for your use of the Product and for your disclosure to other users in your organization as part of the Product (“Purpose”). This includes information about your team, channels, groups, and other people in your team. You acknowledge and agree we may collect and disclose Personal Information to facilitate the Purpose. While in some cases you can make certain information private, most information is public by default to other users inside your company using the Product. Any Personal Information that is provided to us is stored securely, and used only to make Product features fully functional. Axel is not responsible for the information you disclose while using the Product.

Files and messages

When setting up your onboarding process, the App will ask you to send it information, such as introduction questions, files and other messages to send to new users. This information is stored securely on Axel’s servers and will be removed upon removal of the App from Slack or a request at hello@rampupbot.com. This information is solely used to fulfill the Purpose of the App.

4. How We Collect Information

All the collected information is accessed through Slack API calls.

5. Our Disclosure of Personal Information

We will not sell, license, trade or rent your Personal Information. Axel will not otherwise disclose your Personal Information except as described within this Notice. We may share Personal Information with agents, contractors or partners of Axel in connection with services that these individuals or entities perform for, or with, us, provided that these agents, contractors or partners are restricted from using said information in any way other than to provide services for Axel. We may share Personal Information with third-party service providers (e.g., email service providers, data storage and processing

facilities) in order for those service providers to perform business functions for us or on our behalf. We may also disclose the information we receive, if required by law, such as to comply with a subpoena, or similar legal process or response to a government request. In addition, aggregate Personal Information and other data, may be disclosed in connection with any merger, acquisition, debt financing, sale of company assets, or other business transaction in which data could be transferred to third parties as one of our business assets.

6. Updating Your Personal Information

You can view and update the Personal Information you provide to us by sending an email to hello@rampupbot.com.

7. Data Security

Axel has established a privacy program designed to help respect and protect your data privacy rights. We maintain administrative, technical and physical safeguards intended to protect against the loss, misuse, unauthorized access, alteration, or disclosure of Personal Information. Although we take such precautions seriously, it is impossible for us or others to guarantee the safety and security of Personal Information. Consequently, we cannot ensure or warrant the security of any information.

8. Updating This Privacy Notice

We may update this Notice from time to time. When we do, we will also revise the “last updated” date at the top of this page. If and when material changes are made, you will be notified in accordance with applicable law. We encourage you to review this Notice periodically to stay informed on our privacy practices.

Questions about our Products, Services, or privacy practices can be directed to hello@rampupbot.com.